
SYLLABI-BOOK MAPPING TABLE

Consumer Protection

| Syllabi | Mapping in Book |
|---|---|
| Unit-I Concept of consumer, Types of consumers; need for consumer protection; methods of consumer protection - legal and voluntary; consumer buying motives; doctrines of caveat emptor and caveat venditor; Concept of consumer's sovereignty | Unit 1: Introduction to Consumers and Consumer Protection (Pages: 3-36) |
| Unit-II Measures for consumer protection in India; basic provisions of the consumer Protection Act., 1986; consumer rights; Organizational set up - National and State Consumer Protection Councils; District Forum, State Commission and National Commission; their functions, powers and jurisdiction, Grounds of filing complaint; procedure of filing a complaint; relief available | Unit 2: Consumer Protection in India (Pages: 37-92) |
| Unit-III Consumer protection measures under the Monopolies and Restrictive Trade Practices Act., 1969; concept and remedy against unfair trade practices and restrictive trade practices; consumers; roles and rights under the MRTP Act | Unit 3: Consumer Protection Measures (Pages: 93-124) |
| Unit-IV Recent developments in consumer protection movement in India; role of voluntary consumer Organizations product testing; growing consumer awareness - role of the media and Government; formation and registration of a voluntary consumer Organization; business self-regulation; Advertising Standards Council of India | Unit 4: Consumer Movement in India (Pages: 125-160) |