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Roll No.....

# **MS-306/HR-2306**

## **INDUSTRIAL RELATIONS**

**Master of Business Administration**

**P.G. Diploma in Human Resource Management**

**(MBA-10/12/13/16/17/PGDHRM-10/16/17/MBAH-11)**

**4<sup>th</sup>/2<sup>nd</sup> Semester, Examination-2020**

**Time Allowed : 2 Hours**

**Maximum Marks : 80**

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**Note :** This paper is of Eighty (80) marks divided into Two (02) sections A and B. Attempt the question contained in these sections according to the detailed instructions given therein.

### **Section-A**

(Long Answer type questions)

**Note :** Section-'A' contains Five (05) Long answer type questions of Twenty (20) marks each. Learners are required to answer any two (02) questions only. (2×20=40)

1. Describe the trade union movement in India.
2. What do you understand from Industrial peace?  
What different approaches of industrial relations are carried out to attain industrial peace?
3. Describe salient features of Trade Union Act.  
Explain the functions of Trade Unions in India.
4. What is industrial dispute under Industrial Dispute Act? Explain the classification of Industrial disputes and the machinery used to settle the dispute under the Act.
5. Explain the objectives and structure of international Labour Organization. How does the functions of ILO have an impact on Indian Labour?

### **Section-B**

(Short answer type questions)

Note: Section-B Contains Eight (08) short answer type questions of Ten (10) marks each. Learners are required to answer any four (04) questions only. (4×10=40)

1. Human Resource management and Industrial Relations.
2. Grievance handling procedure.
3. Industrial democracy at work.
4. Tripartite bodies and their functions.
5. Inter and Intra union rivalry.
6. Negotiation and collective settlement.
7. Technology change and industrial relations.
8. Problems of trade union.

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