

## **MHM-402**

### **TEAM MANAGEMENT**

**Master of Hotel Management (MHM-11/16)**

4<sup>th</sup> Semester, Examination-2020

Time Allowed : 2 Hours

Maximum Marks : 40

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**Note :** This paper is of Forty (40) marks divided into Two (02) sections A and B. Attempt the question contained in these sections according to the detailed instructions given therein.

#### **Section-A**

(Long Answer type Questions)

**Note :** Section-'A' contains Five (05) long Answer type questions of Ten (10) marks each. Learners are required to Answer any two (02) Questions only. (2×10=20)

1. Define Team work. Also discuss its Salient features and types.

2. What is Group? Discuss group Norms.
3. What is Leadership? Discuss the qualities of a good leader.
4. Write a note on "Team management systems".
5. Define Leadership. Discuss the functions of team leader.

### **Section-B**

(Short answer type questions)

Note : Section-B Contains Eight (08) short Answer type questions of Five (05) marks each. Learners are required to Answer any four (04) questions only. (4×5=20)

1. What are the salient features of a good team?
2. Discuss the factors in group Cohesiveness.
3. How a team can influence an Organization?
4. Throw a light on the factors affecting the success of a team.

5. Define team norms and also discuss its role and significance.
6. Write a note on team Decision making.
7. Write a note on "Tuckman's model of Team formation".
8. Write a note on "Managing Team Performance".

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