

MTM 401/MTTM-401

Airlines Ticketing and Cargo Operations

Master Of Tourism & Travel Management

(MTM-12/MTTM-16/17)

Fourth Semester, Examination, 2019

Time : 3 Hours

Maximum Marks : 40

Section –A (Long Answer Type Questions)

Note : Section 'A' contains four (04) long answer type questions of nine and half (9 ½) marks each. Learner are required to answer any two questions only.

1. Write a descriptive note on the rules regarding checked baggage.
2. What are the basic elements which are involved in "mileage system"? Briefly describe each of them.
3. Discuss the current developments in the field of airline ticketing.
4. Write a note on Evolution and Growth of Cargo Industry.

Section – B (Short Answer Type Questions)

Note : Section 'B' contains eight (08) short answer type questions of four marks each. Learner are required to answer any (04) questions only.

1. Write a short note on the procedures related to Packing, Marking and labelling.
2. Write in brief about Airway bil completion.
3. Discuss in short about the factors Affecting the Tour Cost.
4. Discuss in short about Cancellation of Airline Reservations.
5. Write in short about the factors affecting the tour cost.
6. Explain Round the world tickets.
7. Differentiate between
 - i. Normal fares and special fares
 - ii. Restricted fares and Unrestricted fares
8. Write a short note on Airline Meals.

Section –C (Obejctive Type Questions)

Note : Section 'C' contains ten(10) objective type questions of half(1/2) mark each. All questions of this section are compulsory.

1. Schiphol Airport (AMS) is situated in
2. IATA code for Garuda Indonesia is
3. 2 letter IATA code for Scandinavian Airlines System (SAS) is
4. DST Stands for
5. Airport code of Banglore is
6. FHRAI stands for
7. The country to which Baht belongs is
8. The country to which Yuan Renminbi belongs is
9. Is the practice of moving clocks ahead usually, by one hour.
10. The international Date Line is at Degrees of longitude.
