

# MS-306/HR-2306

## Industrial Relations

( औद्योगिक सम्बन्ध )

Master of Business Administration /

P.G. Diploma in Marketing Management

(MBA-10/12/13/16/17 / PGDHRM-10/16/17 / MBAH-11)

4th / 2nd Semester, Examination, 2019 (June)

**Time : 3 Hours]**

**Max. Marks : 80**

**Note :** This paper is of Eighty (80) marks divided into three (03) sections A, B and C. Attempt the questions contained in these sections according to the detailed instructions given therein.

### SECTION-A

**(Long Answer Type Questions)**

**Note :** Section 'A' contains four (04) long answer type questions of Nineteen (19) marks each. Learners are required to answer any two (02) questions only.

(2×19=38)

**1.** Discuss different stages of trade unions evolution in India.

2. What is industrial dispute ? Explain disputes settlement machinery in detail.
3. Explain the concept of Consultative machinery. Discuss the role of tripartite and bipartite bodies in Industrial relations.
4. Explain salient features and legal frame work of Industrial Relations in India.

### **SECTION-B**

#### **(Short Answer Type Questions)**

**Note :** Section 'B' contains eight (08) short answer type questions of eight (08) marks each. Learners are required to answer any four (04) questions only. (4×8=32)

1. Approaches to industrial relations.
2. Grievance handling procedure.
3. Collective bargaining.
4. Worker's participation in management.
5. Inter and Intra Union rivalry.

6. Provisions related to dissolution of Trade Union.
7. International Labour Organization's functions and structure.
8. Industrial relations and technological change.

**SECTION-C**  
**(Objective Type Questions)**

**Note :** Section 'C' contains ten (10) objective type questions of one (01) mark each. All the questions of this section are compulsory. (10×1=10)

Indicate whether the following are True or False :

1. Industrial relations are used to denote the collective relationships between management and workers.
2. According to Unitary approach, "the authority rests solely with the management with no right to anyone to challenge it".
3. The proportion of workers who are union members are termed as "Union density".
4. Seven persons are required to register a trade union.

5. The Trade Union Act was established in 1926.
  6. Industrial conflicts are the results of several socio-economic, psychological and political factors.
  7. The rivalry among the members of a union is termed as inter union rivalry.
  8. Conciliator cannot make a binding decision.
  9. Industrial disputes are organized protest against existing terms of employment or working conditions.
  10. Collective bargaining includes not only negotiations between the employers and unions but also includes the process of resolving labour-management conflicts.
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