

# **MHM-402**

## **Team Management**

Master of Hotel Management (MHM-11/16)

Fourth Semester, Examination, 2019 (June)

**Time : 3 Hours]**

**Max. Marks : 40**

**Note :** This paper is of Forty (40) marks divided into three (03) sections A, B and C. Attempt the questions contained in these sections according to the detailed instructions given therein.

### **SECTION-A**

#### **(Long Answer Type Questions)**

**Note :** Section 'A' contains four (04) long answer type questions of Nine and half (9½) marks each. Learners are required to answer any two (2) questions only.

(2×9½=19)

1. Discuss about the group and team process.
2. What are the principles of team building?
3. What are the various team management instrument system ?
4. What is the team factors contributing to organization ?

## SECTION-B

### (Short Answer Type Questions)

**Note :** Section 'B' contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer any four (04) questions only. (4×4=16)

1. What are psychometric approaches for team management?
2. Write a note on Klazen and employee involvement.
3. Write a note on sdial representation theory.
4. Write a note on group and team cohesion.
5. Write a note on team management wheel.
6. Write a note on team management index.
7. Write a note on team performance curve.
8. Write a note on principles of high performing team.

## SECTION-C

### (Objective Type Questions)

**Note :** Section 'C' contains ten (10) objective type questions of half ( $\frac{1}{2}$ ) marks each. All the questions of this section are compulsory. (10× $\frac{1}{2}$ =05)

1. Define team cohesion.
2. Define team balance.

3. Define team skills.
  4. Define self esteem at work.
  5. Define group cohesion.
  6. Define innovative team.
  7. Define team work.
  8. Define minority influence on team.
  9. Define social identification.
  10. Define team building.
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