BTS-402/BTTM-402

Airlines Ticketing and Cargo Operations

Bachelor of Tourism & Travel Management (BTS-12/BTTM-16/17)

Fourth Semester Examination, 2019 (June)

Time : 3 Hours]

Max. Marks : 40

Note : This paper is of Forty (40) marks divided into three (03) sections A, B and C. Attempt the questions contained in these sections according to the detailed instructions given therein.

SECTION-A

(Long Answer Type Questions)

- **Note :** Section 'A' contains four (04) long answer type questions of Nine and half (9¹/₂) marks each. Learners are required to answer any two (2) questions only. $(2 \times 9^{1}/_{2} = 19)$
- 1. Critically examine the role and contribution of air transportation in promotion & development of tourism industry in India.
- **2.** How would you calculate the fare of connected flights and around the world and calculate fare? Illustrate

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- 3. What is tour cost ? Elaborate the factors affecting tour cost.
- **4.** Illustrate the growth & development of Cargo industry in India

SECTION-B

(Short Answer Type Questions)

- **Note :** Section 'B' contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer any four (04) questions only. (4×4=16)
- **1.** Discuss the passport.
- **2.** Describe aircraft seating plans.
- **3.** Give an account of IATA conference areas.
- **4.** Discuss pricing strategies.
- **5.** Discuss baggage regulations.
- 6. Elaborate the health related documents.
- 7. How would you calculate of mileage system in case of class differentials and higher intermediate points ?
- 8. Write a note on: Cargo Rating and insurance policy.

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SECTION-C (Objective Type Questions)

Note : Section 'C' contains ten (10) objective type questions of half ($\frac{1}{2}$) mark each. All the questions of this section are compulsory. ($10 \times \frac{1}{2} = 05$)

Write full from of following :

- 1. GCR
- **2.** CCR
- 3. SCR
- 4. VISA
- 5. Currency
- **6.** IATA
- 7. Traffic manual
- 8. Special fares
- 9. Aircraft
- **10.** GMT

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