

## **BTS–402/BTTM–402**

### **Airlines Ticketing AND Cargo Operations**

**Bachelor of Tourism and Travel Management**

**(BTS-12/BTTM-16/17)**

**Fourth Semester, Examination, 2018**

**Time : 3 Hours**

**Max. Marks : 40**

**Note :** This paper is of **forty (40)** marks containing **three (03)** sections A, B and C. Learners are required to attempt the questions contained in these sections according to the detailed instructions given therein.

#### **Section–A**

##### **(Long Answer Type Questions)**

**Note :** Section ‘A’ contains four (04) long answer type questions of nine and half ( $9\frac{1}{2}$ ) marks each. Learners are required to answer *two* (02) questions only.

1. What do you mean by travel documents ? What are the different travel documents ?
2. Elaborate the procedure for issue of Passport.
3. What is tour cost ? Discuss the factors affecting on tour cost.
4. Describe the evolution and growth of cargo industry in India.

**Section–B**

**(Short Answer Type Questions)**

**Note :** Section ‘B’ contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer *four* (04) questions only.

1. Discuss passenger insurance.
2. Describe Baggage handling.
3. What are food services ?
4. Explain airline reservation procedure.
5. Describe VISA.
6. Discuss cost-plus- pricing.
7. What is Time zone ?
8. Discuss cargo rating.

**Section–C**

**(Objective Type Questions)**

**Note :** Section ‘C’ contains ten (10) objective type questions of half ( $\frac{1}{2}$ ) mark each. All the questions of this section are compulsory.

1. Baggage
2. GCR
3. Price
4. Tour
5. Aircraft
6. GMT
7. FRRO
8. IATA
9. Cost
10. Ticket