

Roll No.

BTS–402/BTTM–402

Airlines Ticketing and Cargo Operations

**Bachelor of Tourism and Travel Management
(BTS–12/BTTM–16)**

Fourth Semester, Examination, 2017

Time : 3 Hours

Max. Marks : 30

Note : This paper is of **thirty (30)** marks containing **three (03)** sections A, B and C. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section–A

(Long Answer Type Questions)

Note : Section ‘A’ contains four (04) long answer type questions of seven and half ($7\frac{1}{2}$) marks each. Learners are required to answer *two* (02) questions only.

1. What are the different entries in a international air passenger ticket ? Explain them with example.
2. Write the components of tour costing and explain the steps with example of a inbound package tour.
3. Discuss IATA geographical area mentioning all the subareas under each area.
4. Write a detailed note on IATA.

Section-B**(Short Answer Type Questions)**

Note : Section 'B' contains eight (08) short answer type questions of two and half ($2\frac{1}{2}$) marks each. Learners are required to answer *four* (04) questions only.

1. Write a detailed note on growth and evolution of cargo industry.
2. Write a note on health regulation and related documents required for international travel.
3. Write about different passenger safety plans/measures that are followed by international airlines
4. Explain minimum connecting time in air time table.
5. Explain the concept of green channel for custom clearance in air travel.
6. Write down the configuration and features of different types of aircrafts.
7. Under what condition registration of foreign nationals in FRRO is required in India ?
8. Differentiate between general cargo rates and specific cargo rates.

Section-C**(Objective Type Questions)**

Note : Section 'C' contains ten (10) objective type questions of half ($\frac{1}{2}$) mark each. All the questions of this section are compulsory.

1. Global Indicator AP stands for _____.
2. Indira Gandhi International Airport is located in _____.
3. IATA TC1 — TC3 covers _____ area.

- 4 Airport code of Goa :
- (a) GOA
 - (b) GIO
 - (c) GOI
 - (d) GAO
- 5 IATA stands for _____.
6. Write the code for Vancouver International airport _____.
7. Write the code of Biman Bangladesh airlines :
- (a) BG
 - (b) BD
 - (c) BA
 - (d) BL
8. Cathay Pacific Airways belongs to which country_____.
9. Headquarter of IATA is located in _____.
10. Charles De Gaulle Airport is located in which country _____.

