

Total Pages : 03

Roll No. :

MTM-301/MTTM-301

Human Resource Management

Master of Tourism & Travel Management

(MTM-12/MTTM-16/17)

3rd Semester Examination June 2022

Time : 2 Hours

Max. Marks : 40

Note : This Paper is of forty (40) marks divided into two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given there in.

Section-A

(Long Answer-type questions)

Note: Section 'A' contains Five (05) Long-answer type questions of ten (10) marks each. Learners are required to answer any two (02) questions only.

(2 x 10 = 20)

Q.1. Write the meaning and importance of Human Resource Development (HRD)?

P.T.O.

- Q.2 Describe the concepts and scope of Job Evaluation ?
- Q.3 Critically examine the theories of Human Resource Motivation ?
- Q.4 Discuss the problems in Human Resource Planning. How can you plan for human resource in a effective manner ?
- Q.5 What is Training ? Also discuss, its process and objectives?

Section-B

(Short Answer-type questions)

Note: Section 'B' contains Eight (08) Short-answer type questions of five (05) marks each. Learners are required to answer any four (04) questions.

(4 x 5 = 20)

- Q.1 Describe the organizational structure of HR Deptt. in a Tourism Industry?
- Q.2 Role of Human Resource Management (HRM) Deptt. with Tour operators ?

P.T.O

- Q.3 Write the method of Job evaluation ?
- Q.4 Write differences between job analysis and job description ?
- Q.5 Highlight the feature of employees discipline ?
- Q.6 Emerging trends in Human Resource Management (HRM)?
- Q.7 Explain in detail the challenges of HRM?
- Q.8 Describe the process of Job Analysis and uses of Job Analysis ?

.....