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Roll No. -----

MS-108/CP-1010

Human Resource Management/मानव संसाधन प्रबंध

Master of Business Administration/Diploma in Management

(MBA-10/12/13/16/17/DIM-10/16/17)

2nd Semester, Examination June 2022

Time: 2 Hours

Max. Marks: 80

Note : This paper is of Eighty (80) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Twenty (20) marks each. Learners are required to answer any two (02) questions only.

[2 x 20 = 40]

P.T.O.

- Q.1. What do you understand by human resource management? Describe the varied challenges faced by human resource management at organization, workplace and department levels.
- Q.2. Define interview. What are the methods of interview? Describe the techniques of interview and the need for assessing its effectiveness.
- Q.3. What is potential appraisal? Explain the role of assessment centre in potential appraisal. Also describe its need in Indian organizations.
- Q.4. What are fringe benefits? Explain the nature of Fringe benefits. What are the fringe benefits available to Indian workers?
- Q.5. What is meant by trade unions? Describe the historical roles and dilemmas of Indian trade unions? What are the measures suggested for strengthening them?

P.T.O.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Ten (10) marks each. Learners are required to answer any Four (04) questions only. Answer of these questions must be restricted to two hundred fifty (250) words approximately.

[4 x 10 = 40]

Briefly discuss any four of the following:

- Q.1. Responsibility of Human Resource Managers.
- Q.2. Functions of Human Resource Planning in an Organization.
- Q.3. New Methods and Techniques Used in Recruitment.
- Q.4. Measuring to Improve the Effectiveness of Training.
- Q.5. Similarities and Differences Between Performance Appraisal and Performance Management.
- Q.6. Basic Elements in a Transfer Programme.
- Q.7. Various Steps Involved in a Job Evaluation Programme.
- Q.8. Industrial Relations Processes and Outcomes.