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**Roll No. -----**

## **BTS-402/BTTM-402**

**Airlines Ticketing and Cargo Operations**

**Bachelor of Tourism & Travel Management**

(BTS-12/BTTM-16/17)

4<sup>th</sup> Semester Examination June 2022

Time: 2 Hours

Max. Marks: 40

Note : This paper is of Forty (40) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

### **Section – A**

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Ten (10) marks each. Learners are required to answer any two (02) questions only.

[2 x 10 = 20]

- Q.1. Define Passport. Discuss various types of Passports.
- Q.2. Elaborate the procedure for airlines reservation for domestic and international.

P.T.O.

- Q.3. Discuss the growth and development of Cargo industry in India.
- Q.4. Throw a light on documents required to travel a foreign country.
- Q.5. What is Time Zone? Why the knowledge of Time Zone is mandatory for travel agents?

**Section – B**

**(Short-answer-type questions)**

Note: Section 'B' contains Eight (08) short-answer-type questions of Five (05) marks each. Learners are required to answer any Four (04) questions only.

[4 x 5 = 20]

- Q.1. Describe time zone.
- Q.2. Elaborate baggage rules.
- Q.3. Discuss fare calculation.
- Q.4. Discuss IATA conference Areas.
- Q.5. Write a note on: SCR and VISA.
- Q.6. Discuss pricing strategies.

P.T.O.

Q.7. Write the IATA-3 letter, codes of any five Indian cities of your choice.

Q.8. Throw a light on the factors affecting the Tour cost.

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