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Roll No. -----

BTS-204/BTTM-204

Hospitality, Hotel and Hoteliering

Bachelor of Tourism & Travel Management

(BTS-12/BTTM-16/17)

2nd Semester Examination June 2022

Time: 2 Hours

Max. Marks: 40

Note : This paper is of Forty (40) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Ten (10) marks each. Learners are required to answer any two (02) questions only.

[2 x 10 = 20]

Q.1. Discuss in detail the Origin and growth of Hotel industry in India.

Q.2. Describe the various fiscal and non-fiscal incentives that are available for Hospitality industry in India.

P.T.O.

- Q.3. What is the procedure and criteria of Hotel Classification in India?
- Q.4. Discuss the duties and responsibilities of Housekeeping staff.
- Q.5. Throw a light on departments of a hotel, which comes in back office.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Five (05) marks each. Learners are required to answer any Four (04) questions only.

[4 x 5 = 20]

- Q.1. Discuss the core departments of a Five Star Hotel.
- Q.2. Write short note on "Multinational Hotel Chain Operation in Indian".
- Q.3. Explain the topology of Accommodation.
- Q.4. Differentiate between Heritage Hotels and Ecotels.

P.T.O.

- Q.5. Describe the role and contribution of ITDC towards Hotel sector in India.
- Q.6. Write a note on "Leela Resort beach, Goa".
- Q.7. Differentiate between Roatel and Motel.
- Q.8. Differentiate between front office and back office.
