BHM-704CT

Accommodation Management

Bachelor of Hotel Management (BHM-17)

7th Semester Examination June 2022

Time : 2 Hours   Max. Marks : 40

Note : This Paper is of forty (40) marks divided into two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section-A

(Long Answer-type questions)

Note: Section 'A' contains Five (05) Long-answer type questions of Ten (10) marks each. Learners are required to answer any Two (02) questions only.

(2 x 10 = 20)

Q.1. Draw the layout of housekeeping department and explain the duties and responsibilities of Executive Housekeeper?

Q.2. Explain the supervision and management practices followed in Housekeeping department of the five star hotels?   P.T.O.

Q.3. Discuss any five common types of pest and the methods to control pest in the organisation?

Q.4. What all points to be kept in mind while opening new Hotel and list the role of housekeeping in the hotel?

Q.5. Write a note on role of housekeeping in institution other than hotel and also mention the prospectus of entrepreneurship in housekeeping department?

Section-B

(Short Answer-type questions)

Note: Section 'B' contains Eight (08) Short-answer type questions of Five (05) marks each. Learners are required to answer any Four (04) questions.

(4 x 5 = 20)

Q.1. Discuss the principles of cleaning followed in the Hotels?

Q.2. Briefly discuss the current trends being followed in housekeeping department of the hotel?

Q.3. What are the characteristics to be considered while selecting the cleaning equipments and supplies?

P.T.O.

Q.4. How are housekeeping inventories classified?

Q.5. What is Energy Conservation? How housekeeping department can help in conserving energy in the hotel?

Q.6. Explain the role of valet service in housekeeping?

Q.7. Write a note on 'Valet Service'.

Q.8. What does the term out sourcing means explain and list the areas which can be out sourced in hotels?