BHM-702T

Human Resource Management

Bachelor of Hotel Management (BHM-17)

7th Semester Examination June 2022

Time : 2 Hours   Max. Marks : 40

Note : This Paper is of forty (40) marks divided into two (02) Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section-A

(Long Answer-type questions)

Note: Section 'A' contains Five (05) Long-answer type questions of Ten (10) marks each. Learners are required to answer any Two (02) questions only.

(2 x 10 = 20)

Q.1.   Describe the term Human Resource Planning (HRP), explain its need and process of HRP in the organisation?

Q.2.   Explain the Training Cycle and discuss the benefits of Training for the employee and organisation?

P.T.O.

Q.3. Explain the process of performance appraisal and list the problems or limitations of performance appraisal?

Q.4. Explain the modern methods of performance Appraisal along with concept of Balance Score Card?

Q.5. Explain briefly the functions and any two models of organisational culture.

Section-B

(Short Answer-type questions)

Note: Section 'B' contains Eight (08) Short-answer type questions of Five (05) marks each. Learners are required to answer any Four (04) questions.

$$(4 \times 5 = 20)$$

Q.1. Trace the growth and development of Human Resource Management in India?

Q.2. Discuss the challenges faced by Human Resource Management?

Q.3. Briefly explain either internal or external sources of recruitment with its merits and demerits?

Q.4. Discuss the different methods of training?

P.T.O.

Q.5. Comment "effective compensation system is needed for the success of the organisation".

Q.6. Compare the Maslow & Alderfer theory of motivation?

Q.7. Discuss the determinants of Job satisfaction?

Q.8. Describe briefly the disciplinary process?