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Roll No. -----

BBA-504

Personnel Management / कार्मिक प्रबंधन

Bachelor of Business Administration

(BBA-10/12/16/17)

5th Semester, Examination June 2022

Time: 2 Hours

Max. Marks: 80

Note : This paper is of Eighty (80) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Twenty (20) marks each. Learners are required to answer any two (02) questions only.

[2 x 20 = 40]

P.T.O.

- Q.1. What is human resource development? Explain its features and significance. How does human resource development differ from human resource management?
- Q.2. What is manpower planning? What factors do you consider while forecasting manpower plan for an organization?
- Q.3. Differentiate the training effectiveness from training evaluation. What are the essential ingredients of a successful evaluation of training programme? Explain the decision points in planning training evaluation.
- Q.4. What is promotion? What are its purposes? How do you compare 'merit' as a basis of promotion with that of seniority?
- Q.5. What is job evaluation? Explain the objectives of job evaluation. How do you prepare the ground for evaluation jobs?

P. T.O.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Ten (10) marks each. Learners are required to answer any Four (04) questions only. [4 x 10 = 40]

- Q.1. Difference between Personnel Management and Human Resource Management.
- Q.2. Different steps in Job Analysis Process.
- Q.3. Pre-requisites of a Good Recruitment Policy.
- Q.4. Measures for an effective Career Planning and Development.
- Q.5. Legal Issues that can be encountered in Performance Appraisal.
- Q.6. Importance of Training of Personnel towards the Development of an Organization.
- Q.7. Features of a Good Compensation Policy.
- Q.8. New Trend in HRM due to Globalization and Technological Advancement.
