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Total Pages: 03 Roll No.:....

# MTM-401/MTTM-401

## **Airlines Ticketing and Cargo Operations**

Master of Tourism & Travel Management (MTM-12/MTTM-16/17)

Examination 2021 (Winter)

Time: 2 Hours Max. Marks: 40

Note: This Paper is of fourty (40) marks divided into two (02)Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

#### Section-A

(Long Answer-type questions)

Note: Section 'A' contains Five (05) Long-answer type questions of ten (10) marks each. Learners are required to answer any two (02) questions only.

 $(2 \times 10 = 20)$ 

Q.1. What do you understand from "baggage handling"? Give complete procedure of baggage handling in weight system and piece system?

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- Q.2 Elaborate the different steps of the itinerary planning offering the suitable example?
- Q.3 What is the important geographic patterns of air freight?
- Q.4 Write an essay on the guidelines for Air Cargo Agent, Registration, Qualification and Retention?
- Q.5 Describe the main purposes that an air waybill serves in the airline cargo operations?

### Section-B

(Short Answer-type questions)

Note: Section 'B' contains Eight (08) Short-answer type questions of five (05) marks each. Learners are required to answer any four (04) questions.

$$(4 \times 5 = 20)$$

- Q.1 Write the two letter country codes for Andorra, Austria, Canada, Germany and America.
- Q.2 What is the significance of ABC World Airways guide.

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Q.3	Write as short note on different types of Visas.
Q.4	What are the scheduled and non-scheduled Flight.
Q.5	Write short notes on Cost Analysis.
Q.6	Write short notes on CRS.
Q.7	Write a short note on the loading principles for cargo containers.
Q.8	Write short notes on the types of aircrafts.

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