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MS-306/HR-2306

Industrial Relations

Master of Business Administration/P.G. Diploma in

Human Resource Management

(MBA-10/12/13/16/17/PGDHRM-10/16/17)

Examination 2021 (Winter)

Time: 2 Hours   Max. Marks: 80

Note : This paper is of Eighty (80) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Twenty (20) marks each. Learners are required to answer any two (02) questions only.

[2 x 20 = 40]

P.T.O.

Q.1. What is trade union? What are the problems of trade unions in India?

Q.2. What is Industrial Dispute? Discuss various provisions under Industrial Disputes Act, 1947 for settlement of Industrial Disputes.

Q.3. Differentiate fair wage and minimum wage. Discuss minimum wage is fixed and reviewed under Minimum Wages Act, 1948.

Q.4. What do you mean by the term "Labour turnover". Discuss the issue with reference to India.

Q.5. Discuss the concept and need of grievance handling and explain different steps involved in the grievance handling procedure.

Section – B
(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Ten (10) marks each. Learners are required to answer any Four (04) questions only.

[4 x 10 = 40]

Q.1. What is collective bargaining? Explain its process in detail.

Q.2. Discuss the role of International Labour Organization in Industrial Relations.

Q.3. What is misconduct? Explain the disciplinary procedure in detail.

Q.4. What do you mean by worker participation in management? Explain.

Q.5. Differentiate between conciliation and arbitration.

Q.6. Explain any two theories of Industrial relations.

Q.7. Write a note on Industrial unrest.

Q.8. How have flexible working hours affected the social life of workmen ?