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Total Pages : 03

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## **MHM-402**

### **Team Management**

Master of Hotel Management (MHM-11/16)

Examination 2021 (Winter)

Time : 2 Hours

Max. Marks :40

Note : This Paper is of forty (40) marks divided into two (02)Section A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

#### Section-A

(Long Answer-type questions)

Note: Section 'A' contains Five (05) Long-answer type questions of ten (10) marks each. Learners are required to answer any two (02) questions only.

(2 x 10 = 20)

Q.1. What is the importance of team management for any organization ? Explain with the help of example ?

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- Q.2 What are various psychometric approaches for team management ? Explain with the help of example ?
- Q.3 What is the importance of Kaizen principle in team management ? Explain with the help of example ?
- Q.4 What is the importance of team cohesion and factors responsible in group cohesiveness?
- Q.5 What are the different approaches in team building ? Explain with the help of example ?

### Section-B

(Short Answer-type questions)

Note: Section 'B' contains Eight (08) Short-answer type questions of five (05) marks each. Learners are required to answer any four (04) questions.

(4 x 5 = 20)

- Q.1 What are the characteristics of innovative team ?
- Q.2 What is the social representation theory ?
- Q.3 What is the team management index ?
- Q.4 What are the signs and principles of high team performance ?
- Q.5 What are the team factors contributing to organization ?
- Q.6 What are the factors responsible for the team success in any organization ?
- Q.7 What is team leadership and social identification ?
- Q.8 What is the team performance curve ?

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