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BTTM-402

Bachelor of Tourism & Travel Management (BTTM) IVth Semester Examination Dec., 2023

AIRLINES TICKETING AND CARGO OPERATIONS

Time: 2 Hours] [Max. Marks: 35

Note: This paper is of Thirty five (35) marks divided into two (02) Sections 'A' and 'B'. Attempt the questions contained in these Sections according to the detailed instructions given there in. Candidates should limit their answers to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

Section-A

(Long Answer Type Questions) $2 \times 9\frac{1}{2} = 19$

Note: Section 'A' contains Five (05) Long-answer type questions of Nine and Half (9½) marks each.

Learners are required to answer any two (02) questions only.

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- Discuss the need of procuring various health related documents if travelling overseas.
- 2. Discuss the reservation procedure for international travel followed by any airlines.
- 3. Explain the following: Elapsed Time, Time Zones, GMT variations
- 4. Write a detailed notes on historical evolution of Cargo industry.
- What do you mean by Airway Bill? What are the types of Airway Bill? Discuss its significance in cargo industry.

Section-B

(**Short Answer Type Questions**) 4×4=16

- **Note:** Section 'B' contains Eight (08) Short-answer type questions of Four (04) marks each. Learners are required to answer any *four* (04) questions only.
- 1. Define Visa. What is the common procedure for procuring Visa for any country?
- 2. What do you mean by IATA Conference area? How is it beneficial to aviation industry?
- 3. Explain the steps to be followed for fare calculation.

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- 4. Discuss the various passenger safety plans adopted by aviation companies in India.
- 5. What do you mean by tour cost ? Explain the factors that are affecting tour cost.
- 6. Explain any two:
 - (a) Passport
 - (b) Tariff
 - (c) Insurance
- 7. Write a comprehensive note on "aircraft features and its configuration".
- 8. Write a detailed notes on "Baggage Regulations".
