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Total Pages : 3

Roll No. -----

MTTM-401

Airlines Ticketing and Cargo Operations

Master of Tourism & Travel Management (MTTM)

4th Semester, Examination 2022(Dec.)

Time: 2 Hours

Max. Marks: 35

Note : This paper is of Thirty-Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Nine and a Half (9½) marks each. Learners are required to answer any two (02) questions only.

[2 x 9½ = 19]

P.T.O.

- Q.1. What is Travel Information Manual (TIM)? Discuss its benefits for airline companies and travel agents.
- Q.2. Explain the role of the airline industry in the promotion of the tourism industry in India.
- Q.3. What is E-ticket? Discuss its advantages and disadvantages.
- Q.4. What is Cargo industry? Explain the different challenges faced by this industry.
- Q.5. How airline industry is better than other modes of transport? Give your answer with the best suitable examples.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.

[4 x 04 = 16]

- Q.1. Explain the different types of aircraft used in India.
- Q.2. Discuss the various responsibilities of the cabin crew of an Aircraft.
- Q.3. What do you mean by flying time?
- Q.4. Write down the IATA city code of the following cities in India:
- | | | |
|---------------|----------------|-------------|
| A. Chandigarh | B. Leh | C. Dehradun |
| D. Gaya | E. Varanasi | F. Jodhpur |
| G. Udaipur | H. Bhubaneswar | |
- Q.5. Write down the IATA Airlines codes of the following airline companies:
- | | | |
|----------------------|------------------|----------------|
| A. Spice Jet | B. IndiGo | C. Jet Airways |
| D. Vistara | E. Air India | F. Go Air |
| G. American Airlines | H. Qatar Airways | |
- Q.6. Who is GSA? Discuss its significance in Airlines Industry.

P.T.O.

Q.7. Describe the online ticket booking procedure.

Q.8. Write a short note on different classes of international airlines.
