

S-562

Total Pages : 3

Roll No. -----

MTTM-301

Human Resource Management

Master of Tourism & Travel Management (MTTM)

3rd Semester, Examination 2022(Dec.)

Time: 2 Hours

Max. Marks: 35

Note : This paper is of Thirty-Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Nine and a Half (9½) marks each. Learners are required to answer any two (02) questions only.

[2 x 9½ = 19]

P.T.O.

- Q.1. Explain the Role of HRM in Tourism industry in India.
- Q.2. What is Selection? Discuss in detail the steps involved in selection process.
- Q.3. Explain the process of HR planning and also state its drawbacks.
- Q.4. What is Compensation Management? Explain the factors deciding the compensation of an employee.
- Q.5. What is Human Resource Information System? Explain its different Types.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only.

[4 x 04 = 16]

- Q.1. What is the Organizational Structure of HR Department in Tourism Industry?
- Q.2. What is the significance of Human Resource Management?
- Q.3. What are the different types of training?
- Q.4. Write a short note on Job Evaluation.
- Q.5. What is Employee Welfare? What are its various types?
- Q.6. Explain any two theories of motivation.
- Q.7. Why HR Accounting and audit is necessary?
- Q.8. Define Human Resource Policies.
