

S-870

Total Pages : 3

Roll No. -----

MS-303

Organizational Change and Development

Master of Business Administration (MBA)

3rd Semester, Examination 2022(Dec.)

Time: 2 Hours

Max. Marks: 70

Note : This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Nineteen (19) marks each. Learners are required to answer any two (02) questions only.

[2 x 19 = 38]

P.T.O.

- Q.1. Define and describe the concept of change. Briefly discuss the phases of planned change, with examples.
- Q.2. How did (OD) Organisation Development evolve? Explain with reference to Second Generation OD.
- Q.3. Describe the techniques of improving Quality of Work Life and the factors which help in judging the Quality of Work life. Give examples.
- Q.4. Discuss various strategies for team building for organizational changes.
- Q.5. What is a learning organisation? What are the characteristics of a learning organisation.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only.

[4 x 8 = 32]

- Q.1. Discuss the competencies required for a change agent?
Discuss.
- Q.2. Briefly explain the advantages and the disadvantages of the organisational restructuring.
- Q.3. Explain the techniques of comprehensive and structural interventions.
- Q.4. Identify the ethical issues in organisational Development.
- Q.5. Explain Grid Training. What is Gestalt OD?
- Q.6. Write a short note on future of organizational development.
- Q.7. Write a short note on TQM and Quality Circles.
- Q.8. Discuss the changes occurring in culture & process design of organizations.
