S-854

Total Pages: 3 Roll No. -----

MS-101

Principles of Management & Organizational Behaviour Master of Business Administration (MBA)

1st Semester, Examination 2022(Dec.)

Time: 2 Hours Max. Marks: 70

Note: This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section - A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Nineteen (19) marks each. Learners are required to answer any two (02) questions only.

 $[2 \times 19 = 38]$

P.T.O.

- Q.1. Clearly explain the concept and significance of management. Distinguish between management and administration.
- Q.2. Discuss the contribution of 'Hawthorne Experiments' in the development of managerial thinking.
- Q.3. What is the concept of Planning as an element of management process? Discuss its role in present-day business organisations.
- Q.4. Define the term Perception. Also, discuss various factors influencing Perception.
- Q.5. What do you mean by leadership style? How can leadership styles be decided based on the use of power and authority.

Section - B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only.

$$[4 \times 8 = 32]$$

Briefly discuss any four (04) of the following:

- Q.1. Nature of Management
- Q.2. Responsibilities of a Manager.
- Q.3. Emerging Horizons of Management.
- Q.4. Process of Management by Objectives (MBO).
- O.5. Process of Communication.
- Q.6. Herzberg's Hygiene-Two Factor Theory.
- Q.7. Major Determinants of Personality.
- Q.8. Factors affecting Group Behaviour.
