S-1006

Total Pages: 3 Roll No.

DVEOM-101

Communication Skills- English

C.Voc./D.Voc. (Soft Skill & E-Office Management)

1st Semester Examination, 2022 (Dec.)

Time: 2 Hours] Max. Marks: 100

Note: This paper is of Hundred (100) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

SECTION-A

(Long Answer Type Questions)

Note: Section 'A' contains Five (05) long answer type questions of Twenty six (26) marks each. Learners are required to answer any Two (02) questions only.

 $(2 \times 26 = 52)$

- 1. (a) Define Communication and explain the possible barriers that arise in the process of communication. [14]
 - (b) Identify the various types of non-verbal communication.

- 2. (a) State in your own words the various strategies to listen effectively. [14]
 - (b Appraise the various types of reading skills. [12]
- 3. (a) Define an essay. How many types of essays are used in writing? Explain the differences between an essay and paragraph writing. [14]
 - (b) Give a brief account on the various types of writing skills and the importance of good writing skills. [12]
- 4. What is a project? Explain its characteristics and functions. Briefly discuss the steps that are to be taken before writing a proposal and the various components included in a proposal. [26]
- 5. Categorize the essential stages of preparing a report. What are the types of interviews? Explain each of them briefly.

 [26]

SECTION-B

(Short Answer Type Questions)

Note: Section 'B' contains Eight (08) short answer type questions of Twelve (12) marks each. Learners are required to answer any Four (04) questions only.

 $(4 \times 12 = 48)$

1. What are the cultural and physical barriers to communication? [12]

Explain the role of non-verbal communication in an 2. interview. [12] 3. Compare and contrast skimming and scanning method of reading with examples [12] 4. List out the different types of sentences with examples. [12] 5. Write down the characteristics of a Technical Writing and Literary writing. [12] 6. What is a project? Explain its characteristics and functions? [12] 7. Detail the parts of a formal letter. [12] 8. What rights are available under the RTI Act, (2005)? [12]