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Total Pages : 3

Roll No. -----

BTTM-303

Computer Applications in Tourism Bachelor of Tourism & Travel Management (BTTM)

3rd Semester, Examination 2022(Dec.)

Time: 2 Hours

Max. Marks: 35

Note : This paper is of Thirty-Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Nine and a Half (9¹/₂) marks each. Learners are required to answer any two (02) questions only.

 $[2 \ge 9\frac{1}{2} = 19]$ P.T.O.

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- Q.1. Write a detailed note on Evolution and Generation of Computer in detail.
- Q.2. Define the concept of Global Distribution System and also explain its uses.
- Q.3. What do you mean by Computer Network and also explain the terms LAN & WAN?
- Q.4. Define the significance of E-Marketing in Tourism and Travel industry.
- Q.5. Discuss in detail about the need of safety and security issues in E-business.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only. $[4 \ge 04 = 16]$ Write a Short note on following:

- Q.1. Difference between Computer Hardware and Software
- Q.2. CPU
- Q.3. Amadeus
- Q.4. CRS for Hotel Booking
- Q.5. E-Mail
- Q.6. Search Engine
- Q.7. Differentiate between input and output devices.
- Q.8. Advantages and disadvantages of using computer technology in tourism industry.

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