

# S-941

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## BHM-704CT

### Accommodations Management

Bachelor of Hotel Management (BHM)

7th Semester Examination, 2022 (Dec.)

**Time : 2 Hours]**

**[Max. Marks : 35**

**Note :** This paper is of Thirty Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

### SECTION-A

#### (Long Answer Type Questions)

**Note :** Section 'A' contains Five (05) long answer type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.

(2×9½=19)

1. What is the importance of coordination in hotel housekeeping? How does housekeeping department coordinates with the front office department ?

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**[P.T.O.**

2. Define housekeeping. How does housekeeping contributes to earning profit in a hotel?
3. How does the executive housekeeper plans and organizes a newly opened property?
4. What is the purpose of an organizational structure? Draw an organizational structure of a large-size hotel.
5. What is energy conservation? Discuss various methods adopted by eco-friendly hotels for energy conservation.

## **SECTION-B**

### **(Short Answer Type Questions)**

**Note :** Section 'B' contains Eight (08) short answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only. (4×4=16)

1. List duties and responsibilities of the executive housekeeper of a Five Star Hotel.
2. What are the points to be considered before buying of cleaning equipment?
3. Write a note on emerging trends in hotel housekeeping.

4. How are IT systems utilized in housekeeping operations?
  5. How is linen control maintained in a hotel ?
  6. Write a short notes on spring cleaning.
  7. What is me scope of housekeeping in the institution other than hotels?
  8. List the various supervisory level staff of the housekeeping department in a hotel.
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