

**S-938**

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Roll No. ....

## **BHM-702T**

### **Human Resource Management**

Bachelor of Hotel Management (BHM)

7th Semester Examination, 2022 (Dec.)

**Time : 2 Hours]**

**Max. Marks : 70**

**Note :** This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

### **SECTION–A**

#### **(Long Answer Type Questions)**

**Note :** Section 'A' contains Five (05) long answer type questions of Nineteen (19) marks each. Learners are required to answer any Two (02) questions only.

(2×19=38)

1. Define HRM. Discuss its salient features and role in the Hospitality industry.

2. Discuss the emerging problems and challenges faced by HR managers in the Hospitality industry in India.
3. What is Recruitment? Explain the different sources of recruitment. Also, differentiate between recruitment and selection.
4. What is motivation? Discuss its significance and role in increasing the work efficiency of the employees.
5. What is Job Satisfaction? Give reasons why job satisfaction is so important in any organization.

### **SECTION-B**

#### **(Short Answer Type Questions)**

**Note :** Section 'B' contains Eight (08) short answer type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only. (4×8=32)

1. Write a note on any two theories of motivation.
2. Explain the meaning, characteristics and significance of training.
3. Outline the objectives and functions of HRM.

4. Explain the benefits of recruitment.
  5. Write a short note on the meaning and process of manpower planning.
  6. Write a short note on positive and negative organizational cultures.
  7. Discuss the meaning, objectives and significance of compensation.
  8. Write a short note on the meaning and benefits of performance appraisal.
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