

S-907

Total Pages : 3

Roll No. -----

BBA-603

Consumer Protection

Bachelor of Business Administration (BBA)

6th Semester, Examination 2022(Dec.)

Time: 2 Hours

Max. Marks: 70

Note : This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section – A

(Long Answer – type questions)

Note: Section 'A' contains Five (05) long-answer-type questions of Nineteen (19) marks each. Learners are required to answer any two (02) questions only.

[2 x 19 = 38]

P.T.O.

- Q.1. What are the various types of consumers? Explain the relevance of consumer protection law in the modern day context.
- Q.2. Discuss the procedure for the formation of the National Commission. What is the original jurisdiction of the National Commission.
- Q.3. Describe in detail the consumer dispute redressal agencies constituted under the Consumer Protection Act, 1986.
- Q.4. What is the main aim of the MRTP Act? Enlist the powers of the MRTP Commission.
- Q.5. Explain the procedure of forming and registering a voluntary consumer organization in India.

Section – B

(Short-answer-type questions)

Note: Section 'B' contains Eight (08) short-answer-type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only.

[4 x 8 = 32]

Discuss any four of the followings:

Q.1. Caveat Emptor.

Q.2. Goods and services.

Q.3. State commission.

Q.4. District forum.

Q.5. Features of Competition Act 2002.

Q.6. Role of Media in consumer awareness.

Q.7. Functions of ASCI.

Q.8. Consumer protection movement in India.
