

1. What is GMT and why it plays an important role in calculating the total flying time ? Explain with a suitable example.
2. Explain the growth and Evolution of cargo Industry. What are the functional elements of Cargo Operations ?
3. Describe Export & Import procedure. Also explain all the essential documents required for export procedure.

Section B

(Short-Answer-Type Questions)

Note - Section 'B' contains Six (06) short-answer-type questions of Five (05) marks each. Learners are required to answer any Four (04) questions only.

(4 x 5 = 20)

1. What is the importance of geography in Airlines Industry ? Also mention the IATA Airport codes for Chandigarh and Ranchi.

2. What are the roles of Freight forwarders in Cargo Operations ?
3. What are the factors that affects tour cost and its determinants ?
4. What do you understand by DGR ? Why it is one of the important aspects to be considered in cargo industry ?
5. What are different types of cargo rates ? Briefly explain CCR and SCR.
6. Explain the role of Custom House Agent (CHA).

MTM-401/MTTM-401**Airlines Ticketing and****Cargo Operations****Master of Tourism &****Travel Management****(MTM-12/MTTM-16/17)****Fourth Semester, Examination - 2019****Time : 3 Hours****Max. Marks : 40**

Note - This Paper is of Forty (40) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

(Section A)**(Long-Answer-Type Questions)**

Note - Section 'A' contains Three (03) long-answer-type questions of Ten (10) marks each. Learners are required to answer any Two (02) questions only.

(2 x 10 = 20)