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- 1. Discuss the role and significance of Human Resource Management (HRM).
- 2. Describe the meaning and nature of Human Resource planning.
- 3. Explain the various objectives of Human Resource Policies.

Section B

(Short-Answer-Type Questions)

Note - Section 'B' contains Six (06) short-answer-type questions of Five (05) marks each. Learners are required to answer any Four (04) questions only.

 $(4 \times 5 = 20)$

- 1. Highlight the importance of Human Resource Development (HRD).
- 2. Write the differences between HRM and HRD.
- 3. Discuss the differences between Recruitment and Selection.

- 4. Explain the objectives of Training.
- 5. Describe the Grievance Handling Practices/Process.
- 6. Discuss about the Human Resource Audit.

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MTM-301/MTTM-301

Human Resource Management
Master of Tourism &
Travel Management
(MTM-12/MTTM-16/17)

3rd Semester, Examination - 2019

Time: 3 Hours Max. Marks: 40

Note - This Paper is of Forty (40) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

(Section A)

(Long-Answer-Type Questions)

Note - Section 'A' contains Three (03) long-answer-type questions of Ten (10) marks each. Learners are required to answer any Two (02) questions only.

 $(2 \times 10 = 20)$