

1. What is the nature of management principles ? How do they contribute in effective managing ? What precautions will you take while applying management principles in practice ?
2. Define organizational structure. How is informal organization relevant to managers ? In what ways, can managers make most effective use of informal organization ?
3. What are the basic principles of delegation of authority ? Suggest practical guidelines to make delegation effective.

### **Section B**

#### **(Short-Answer-Type Questions)**

Note - Section 'B' contains Six (06) short-answer-type questions of Five (05) marks each. Learners are required to answer any Four (04) questions only. Answers of these questions must be restricted to

two hundred fifty (250) words approximately.

(4 x 5 = 20)

1. Contribution of Henry Fayol to Management Thought.
2. Functions Performed by Different levels of Management.
3. Different Steps Involved in Management By Objectives.
4. Major Features of Strategic Decision and Tactical Decision.
5. Precaution Should Be Taken to Make Selection Tests More Effective.
6. Ingredients and Process Involved in Leadership Development.

Total No. of Printed Pages : 4

Roll No.....

**BTS-102/BTTM-102**

**Principles of Management**

**Bachelor of Tourism &**

**Travel Management**

**(BTS-12/BTTM-16/17)**

**1st Semester, Examination - 2019**

**Time : 3 Hours**

**Max. Marks : 40**

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Note - This Paper is of Forty (40) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

**(Section A)**

**(Long-Answer-Type Questions)**

Note - Section 'A' contains Three (03) long-answer-type questions of Ten (10) marks each. Learners are required to answer any Two (02) questions only.

(2 x 10 = 20)

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P. T. O.