

Total No. of Pages : 04

Roll No.

MS-303/HR-2301

**Organizational Change and
Development**

(संगठनात्मक परिवर्तन एवं विकास)

**Master of Business Administration/
P. G. Diploma in Human Resource
Management**

**MBA-10/12/13/16/17/PGDHRM-
10/16/17**

3rd/1st Semester

Examination-2019

Time : 3 Hours

[Maximum Marks : 80

Note : This paper is of Eighty (80) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section–A

(Long Answer Type Questions)

Note : Section 'A' contains Five (05) long-answer-type questions of Fifteen (15) marks each. Learners

S-593

(2)

are required to answer any three (03) questions only. **(3×15=45)**

1. Under what conditions resistance to change does develop? Does it show the lack of awareness in those who resist. Explain in view of resistance to change.
2. Define organizational learning. Discuss the various factors contributing to successful organizational learning.
3. What is knowledge management? Discuss the process of knowledge management.
4. “Change is must for an organization and managers”. Discuss this statement. Also explain, in detail Kurt Lewin's Model of change.
5. What is organizational development? What ethics need be followed in organizational development?

Section–B

(Short-Answer-Type Questions)

Note : Section ‘B’ contains Eight (08) short-answer-type questions of Seven (07) marks each. Learners are required to answer any Five (05) questions only. **(5×7=35)**

(3)

1. Types of change.
2. Greiner's Model of Organisational Growth.
3. Role of corporate management.
4. Organisational Culture.
5. Three components model of creativity.
6. Organizational Mirroring.
7. Organizational politics.
8. Job-evaluation and re-designing of jobs.