

Total No. of Pages : 04

Roll No.

MS-108/CP-1010

Human Resource Management

(मानव संसाधन प्रबन्ध)

Master of Business Administration/

Diploma in Management

MBA-10/12/13/16/17/DIM-10/16/17

Second Semester

Examination, 2019

Time : 3 Hours

[Maximum Marks : 80

Note : This paper is of Eighty (80) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section–A

(Long Answer Type Questions)

Note : Section 'A' contains Five (05) long-answer-type questions of Fifteen (15) marks each. Learners are required to answer any three (03) questions only. **(3×15=45)**

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1. What is human resource management? What is the scope of human resource management functions and activities? Describe various traditional and strategic roles of human resource management professionals in this context.
2. What do you mean by job analysis and job description? What are the techniques of job analysis?
3. Describe varied principles followed in training. What are the general training methods which can be used with different categories of personnel?
4. Describe the nature and significance of promotion. What are the key issues in promotion? Also examine the mechanics and systems of promotion.
5. What is collective bargaining? What is the process of collective bargaining? How would you handle critical situations during a collective bargaining process?

Section–B

(Short-Answer-Type Questions)

Note : Section 'B' contains Eight (08) short-answer-type questions of Seven (07) marks each.

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P.T.O.

(3)

Learners are required to answer any Five (05) questions only. **(5×7=35)**

Answers to these questions must be restricted to two hundred fifty (250) words approximately.

Briefly Discuss any five (05) of the following:

1. Challenges in Human Resource Management.
2. Formulation of Human Resource Policies.
3. Significance and Limitations of Interview.
4. Career Development and Succession Planning.
5. Objectives and Prerequisites of 360-Degree Appraisal.
6. Legal Provisions Relating to Lay-off and Retrenchment.
7. Changing Role of the State in Industrial Relations in India.
8. Varied Schemes of Workers' Participation in Management.

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