

Total No. of Pages : 04

Roll No.

MS 101/CP 1006
Principles of Management and
Organisational Behaviour/Man-
agement and Organisational
Behaviour
Master of Business Administration/
Diploma in Management
MBA-10/MBA-12/MBA-13/MBA-
16/MBA-17/DIM-10/DIM-16/
DIM-17
First/Second Semester
Examination-2019

Time : 3 Hours

[Maximum Marks : 80

Note : This paper is of Eighty (80) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

Section–A

(Long Answer Type Questions)

Note : Section ‘A’ contains Five (05) long-answer-type questions of Fifteen (15) marks each. Learners

S-576

(2)

are required to answer any three (03) questions only. (3×15=45)

1. In what respect have Fayol's Principles of Management resulted in contributions to management methods that are different from the techniques of Taylor's Scientific Management.
2. What is the need of Training and Development in an organization? How will you differentiate between Training and Development?
3. What are the leadership qualities that you look for, in a manager? Distinguish between innate and acquirable qualities with examples.
4. How does perception affect the organizational processes? What role does perception play in the field of Organisational Behaviour (OB)?
5. Explain various causes of Resistance to Change. Also discuss the process of overcoming Resistance to Change.

Section–B

(Short-Answer-Type Questions)

Note : Section 'B' contains Eight (08) short-answer-type questions of Seven (07) marks each.

S-576

P.T.O.

(3)

Learners are required to answer any Five (05) questions only. (5×7=35)

Briefly discuss any five (05) of the following:

1. Challenges faced by Managers in 21st century.
2. Z-Culture of Americal Companies.
3. Management by Objectives.
4. Process of Delegation.
5. McGregor's Theory X and Theory Y.
6. Factors affecting the perception of employees in an organization.
7. Types of Organizational Culture.
8. Objectives of Organizational Development (OD) Programmes.

S-576