

Total No. of Pages : 4

Roll No. ....

**MHM - 203**  
**Food & Beverage Operations and Control**  
**Master of Hotel Management**  
**(MHM-11/16)**  
**2<sup>nd</sup> Semester, Examination-2019**

**Time : 3 Hours**

**Max. Marks : 40**

---

Note : This Paper is of Forty (40) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

**Section- A**

**(Long-Answer-type questions)**

Note : Section 'A' Contains Three (03) Long-Answer type questions of Ten (10) marks each. Learners are required to answer any two (02) questions only.

**(2 x 10 =20)**

S-202

P. T. O.

(2)

1. Describe the Inter-departmental relationship between Food and Beverage with other departments of a hotel.
2. Describe the various jobs performed by Steward in a restaurant.
3. Analyze the different meals of a day. List the outlets that may serve these meals in a hotel.

**Section - B**

**(Short-Answer-Type questions)**

Note : Section 'B' contains six (06) Short- answer type questions of Five (05) marks each. Learners are required to answer any Four (04) questions only.

**(4x5=20)**

**(3)**

1. "Sales instability is inherent in almost all catering operations". Explain.
2. Highlights methods of establishing standard portion sizes.
3. Briefly discuss three broad phases of control system.
4. Differentiate between :
  - (a) Mise-en-scene and Mise-en-place
  - (b) Carte du jour and Plat du jour
5. State five factors to bear in mind when rating suppliers.
6. Explain advantages of purchasing by cash and carry.