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Roll No. ....

**HM - 204**  
**Human Resource Management**  
**Master of Hotel Management**  
**(MHM-17)**  
**2<sup>nd</sup> Semester, Examination-2019**

**Time : 3 Hours**

**Max. Marks : 40**

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Note : This Paper is of Forty (40) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

**Section- A**

**(Long-Answer-type questions)**

Note : Section 'A' Contains Three (03) Long-Answer type questions of Ten (10) marks each. Learners are required to answer any two (02) questions only.

**(2 x 10 =20)**

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P. T. O.

(2)

1. What is Matrix Organization? Explain with the help of example.
2. What are the different types of HR planning and what are the steps involved in Human Resource Planning? Explain with the help of example.
3. Write about various features of HRM and also explain the various approaches to Job analysis? Explain with the help of example.

### **Section - B**

#### **(Short-Answer-Type questions)**

Note : Section 'B' contains six (06) Short- answer type questions of Five (05) marks each. Learners are required to answer any Four (04) questions only.

**(4x5=20)**

(3)

1. Write a note on evolution of the concept of HRM in service industry.
2. Write a note on various trends and challenges in Human Resource Management.
3. Write about various types of recruitment process with the help of example.
4. What is the difference between Line, Functional and staff relationship?
5. Write a note on features of good HRM.
6. Write a note on Human Capital Management.