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MTM-402/MTTM-402

Tourism Policy and Planning

Master of Tourism and Travel Management (MTM-12/MTTM-16/17)

Fourth Semester, Examination, 2018

Time: 3 Hours Max. Marks: 40

Note: This paper is of forty (40) marks containing three (03) Sections A, B and C. Learners are required to attempt the questions contained in these Sections according to the detailed instructions given therein.

Section-A

(Long Answer Type Questions)

Note: Section 'A' contains four (04) long answer type questions of nine and half $(9\frac{1}{2})$ marks each. Learners are required to answer *two* (02) questions only.

- 1. Discuss the advantages of well planned tourism destinations.
- 2. Explain various stages adopted in destination planning.
- 3. Explain the salient features of Eco-tourism planning in India.
- 4. Discuss the role and contribution of D. O. T. in tourism development in India.

Section-B

(Short Answer Type Questions)

Note: Section 'B' contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer *four* (04) questions only.

- 1. Explain the various issues involved in strategic planning for tourism.
- 2. Define Destination Mix. Also discuss its components.
- 3. Discuss the concept of 'Responsible', 'Alternate' and 'Just' tourism with suitable examples.
- 4. Discuss the salient features of 'Tourism planning strategies' adopted by France.
- 5. Describe external factors which influence the nature of tourism development.
- 6. Explain the need of Community Based Tourism (CBT) in tourism policy.
- 7. Highlight the major developments that occurred in tourism industry in India after May 2007 policy.
- 8. Enumerate major advantages of having a National Tourism Plan. Identify essential elements which a good and sound national tourism plan should address.

Section-C

(Objective Type Questions)

Note: Section 'C' contains ten (10) objective type questions of half $(\frac{1}{2})$ mark each. All the questions of this Section are compulsory.

Indicate whether the following statements are True or False:

1. One of the principles of sustainable tourism development is to improve the quality of life of the host community. (True/False)

- 2. Carrying capacity of a destination is fixed and can not be changed. (True/False)
- 3. Tourism can produce both positive and negative impacts on the environment and on the society and culture of a destination area. (True/False)
- 4. Encouraging sustainable tourism development is a good example of the application of the societal marketing approach in tourism. (True/False)
- 5. The site attraction index can be used to compare and measure differences between sites. (True/False)

Choose the correct answer:

- 6. The first step in the tourism planning process should be:
 - (a) Develop action plans for each elements
 - (b) Monitor the results
 - (c) Formulate the goals and objectives
 - (d) Analyze the existing situation and determine what needs to be done to meet the set goals and objectives.
- 7. This is a technique that can be used to access resident satisfaction:
 - (a) Future research
 - (b) Survey
 - (c) Mystery shopper programme
 - (d) Carrying Capacity analysis
- 8. Which of the following is not a case of the unsuccessful tourism development?
 - (a) Greater access to services and attractions for local residents.

- (b) Pollution
- (c) Over-crowdness
- (d) Low safety and hygiene standards
- 9. The core indicators of tourism development include the following except :
 - (a) Contribution to the local economy
 - (b) Resident satisfaction
 - (c) Consumer satisfaction
 - (d) Marketability of destination
- 10. The private sector's role in tourism development is normally all of the following except :
 - (a) Generating ideas
 - (b) Providing specialized technical skills
 - (c) Providing fiscal incentives
 - (d) Being entrepreneurial.