

Roll No.

MTM-401/MTTM-401

Airlines Ticketing and Cargo Operations

Master of Tourism and Travel Management
(MTM-12/MTTM-16/17)

Fourth Semester, Examination, 2018

Time : 3 Hours

Max. Marks : 40

Note : This paper is of **forty (40)** marks containing **three (03)** Sections A, B and C. Learners are required to attempt the questions contained in these Sections according to the detailed instructions given therein.

Section-A

(Long Answer Type Questions)

Note : Section 'A' contains four (04) long answer type questions of nine and half ($9\frac{1}{2}$) marks each. Learners are required to answer *two* (02) questions only.

1. Discuss the importance of coordinating and regulating international air travel.

(B-66) P. T. O.

2. Explain the procedure of Mobile Check-in at an airport.
3. What are the basic elements which are involved in “mileage system” ? Briefly describe each of them.
4. What is excess baggage ? Give examples.

Section-B

(Short Answer Type Questions)

Note : Section ‘B’ contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer *four* (04) questions only.

1. What are the rules regarding collection and delivery of baggage ?
2. What is an E-ticket ? What are the advantages of e-tickets ?
3. What is the difference between free cabin baggage and free checked baggage ?
4. What is an Airline Ticket ? What are the types of airline tickets ?
5. What is an Open Jaw itinerary ? Describe different types of open jaw itineraries with examples.
6. What is an aircraft seat map and what is its use ? What different types of seats are available to passengers ?
7. Write a note on the range of In-Flight Entertainment.

8. What Special passenger-handling services and facilities are provided for the following at airports ?
- (i) Passengers with reduced mobility
 - (ii) Unaccompanied minors
 - (iii) VIPs

Section-C

(Objective Type Questions)

Note : Section 'C' contains ten (10) objective type questions of one and half ($\frac{1}{2}$) mark each. All the questions of this section are compulsory.

Choose the correct answer :

1. Airport code of New York is :
 - (a) MEL
 - (b) NYC
 - (c) BJS
 - (d) AXU
2. Full form of NUC is :
 - (a) New Unit of Construction
 - (b) Neutral Unit of Construction
 - (c) Natural Unit of Construction
 - (d) Natural Unity of Construction
3. Air Berlin belongs to which country ?
 - (a) U.S.A.
 - (b) Russia
 - (c) Germany
 - (d) Malaysia

4. Where is the Indira Gandhi International Airport ?

(a) Hyderabad

(b) Pune

(c) Delhi

(d) Chennai

5. Airport code of Ahmedabad :

(a) AMS

(b) AMD

(c) CDG

(d) SBM

Fill in the blanks :

6. MPM stands for

7. IATA 2 letter code of Virgin Atlantic Airways is

8. In types of journey RT stands for

9. APEX stands for

10. Netaji Subhash Chandra Bose International Airport is situated in