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MS-502/MM-2202

Advertising and Sales Promotion

विज्ञापन तथा विक्रय संवर्धन

Master of Business Administration/P.G. Diploma in Marketing Management (MBA-10/12/13/16/17/PGDMM-10/16/17)

Third/First Semester, Examination, 2018

Time: 3 Hours Max. Marks: 80

Note: This paper is of eighty (80) marks containing three (03) Sections A, B and C. Learners are required to attempt the questions contained in these Sections according to the detailed instructions given therein.

Section-A

(Long Answer Type Questions)

Note: Section 'A' contains four (04) long answer type questions of nineteen (19) marks each. Learners are required to answer *two* (02) questions only.

- 1. Some feel advertising manipulates the mind, while others are of the view that advertising seeks to persuade. Which interpretation is closer to your understanding of advertising and why?
- 2. Discuss the various specialist departments in an advertising agency and briefly describe their functions.
- 3. Discuss the various methods of advertising appropriation.

4. Discuss the methods of measuring the overall effectiveness of various promotional activities for a brand.

Section-B

(Short Answer Type Questions)

Note: Section 'B' contains eight (08) short answer type questions of eight (08) marks each. Learners are required to answer *four* (04) questions only.

- 1. Elucidate the various kinds of appeals that are used in advertisement campaigns with appropriate examples.
- 2. What are the various elements of a media plan?
- 3. Why do agencies continue to handle some not so profitable accounts?
- 4. Compare and contrast product advertising and institutional advertising. Discuss basic parameters.
- 5. What is the ASCI and what are its functions?
- 6. What is trade promotion and how is it related to the overall marketing mix ?
- 7. What do you understand by proactive and reactive public relations?
- 8. What in your view, should be the ideal mix for reaching out to the rural audience?

Section-C

(Objective Type Questions)

Note: Section 'C' contains ten (10) objective type questions of one (1) mark each. All the questions of this Section are compulsory.

Indicate whether it is True or False:

1. A global advertisement should be more verbal than visual.

- 2. "Noise" affects all stages of communication.
- 3. Personal selling is more costly and yet less effective than advertising.
- 4. The effectiveness of publicity cannot be measured.
- 5. In case of adverse publicity, it is a good policy to issue the "no comment" response.
- 6. A vertical trade show exhibits a wide variety of unrelated products.
- 7. Motives must be learned.
- 8. Consumer behaviour is a study of the explicit act of purchase.
- 9. A consumer contest is an example of sales promotion.
- 10. Telemarketing is a part of marketing communication mix.