

Roll No. ....

## **MHM–402**

### **Team Management**

Master of Hotel Management (MHM–11/16)

Fourth Semester, Examination, 2018

**Time : 3 Hours**

**Max. Marks : 40**

**Note :** This paper is of **forty (40)** marks containing **three (03)** Sections A, B and C. Learners are required to attempt the questions contained in these Sections according to the detailed instructions given therein.

#### **Section–A**

##### **(Long Answer Type Questions)**

**Note :** Section ‘A’ contains four (04) long answer type questions of nine and half ( $9\frac{1}{2}$ ) marks each. Learners are required to answer *two* (02) questions only.

1. Discuss psychometric approaches to team management.
2. What are the team factors contributing to organization ?
3. What are the pivotal and peripheral norms of the group ?
4. What are the five different approaches of team building ?

**(B-86) P. T. O.**

**Section-B****(Short Answer Type Questions)**

**Note :** Section 'B' contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer *four* (04) questions only.

1. What are team management index ?
2. Write a note on team performance curve.
3. Write a note on team decision-making.
4. Write a note on factors in group cohesiveness.
5. Write a note on team and its leader.
6. Write a note on types of teams and their differences.
7. Write a note on project and development team.
8. Write a note on Kiazen principle.

**Section-C****(Objective Type Questions)**

**Note :** Section 'C' contains ten (10) objective type questions of half ( $\frac{1}{2}$ ) mark each. All the questions of this Section are compulsory.

1. Define team role.
2. Define team.
3. Define group.
4. Define leadership.
5. Define social identification.

**[ 3 ]**

6. Define OPQ.
7. Define innovative team.
8. Define decision-making.
9. Define team norms.
10. Define advising innovation.