

### Uttarakhand Open University

Progress report for Ph.D. Candidates (Period from January 2021 to June 2021)

1. Name of the research scholar:

Mr. Anurag Bhosle

2. Enrollment number:

12023484

3. Discipline/Faculty:

Tourism

4. Name of the School:

School of Tourism, Hospitality & Hotel Mgt

Uttarakhand Open University, Haldwani

5. Title of the Thesis:

"Analysis of satisfaction amongst Domestic

Tourists visiting Uttarakhand"

#### A. Research activities performed in the last 6 months:

- 1. I have written four different chapters of my thesis and only is in progress which will be completed within a month.
- 2. I have visited different destinations of my research area i.e. Nainital, Bhimtal, Ramnagar, Haridwar, Rishikesh and Mussoorie and clicked various photographs which will be used in chapter-1 of my thesis.
- 3. I was in touch with Guide and Co-Guide and followed the inputs given by them.
- B. Reviewed the following research papers:

I have reviewed many research papers published in various national and international journals and some of them are listed below:

- 1. Destination Facilities and Tourist Satisfaction: Evidences from Awadh region of Uttar Pradesh by J.S. Tewari, Avahan: A Journal of Tourism and Hospitality.
- 2. Factors Affecting Customer's Satisfaction of Food and Beverage Outlets: A Study of F&B outlets between Amritsar and Jalandhar by Sanjeev Kumar and Deepti Bhatnagar, IOSR Journal of Humanities and Social Sciences, 2017
- 3. Development of Tourism and Tourism Industry in India: A case study of Uttarakhand by Nakajo Akhito, Asst. Prof. faculty of Education , Shizuoka University, Japan (Article, Journal of Urban and regional studies on contemporary India) 3(2): 1-12 (2017)
- 4. Uttarakhand Tourism Development Master Plan (2007 to 2022) Govt of India, Govt of
- C. Conference/ Seminar/ Webinar attended:
- 1. Attended an International conference on "Education for Global Prosperity" organized by the Institute of Tourism & Hotel Management, dr. Bhimrao Ambedkar University, Agra in Collaboration with School of Business, Howard University.

2. Attended a Hospitality Conclave on "Hospitality Viz-Vis Technology:' Changing Role of Hospitality Practitioners" organized by GNA University, on 28th May, 2021

- D. Research Papers presented in E-Conferences and Webinars: 1. Presented a research paper on the topic "satisfaction of the Tourists visiting Uttarakhand with respect to ancillary Tourism Santa "Februarion for respect to ancillary Tourism Service "in international conference organized on "Education for

Global Prosperity" organized by Institute of Tourism & Hotel Management, Dr. Bhimrao Ambedkar University, Agra (U.P.) in Collaboration with School of Business, Howard University from 22-24 October, 2020.

- E. Research Papers Published in Journals:
- Published a research paper in Nehru Institute "Accommodation, Food & Beverage facilities at destination & Tourist Satisfaction: A Study on Satisfaction in Tourist Visiting Nainital", organized by Nehru Institute of Management, Thrissur, Kerala.
- Research paper titled "Emerging Experiences, Visitors Satisfaction and Quality of Services in Tourism is accepted for publication in peer-reviewed journal of Tourism and Hospitality, Volume-08, No. 01, January-June, 2021.
- F. Organized Webinars and Conferences:
- organized a Webinar as a convener on the topic "Current Situation due to Covid-19 and the Future Prospects in Hospitality Industry" on 13th May 2021

Date: 14/7/2021

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# **UTTARAKHAND OPEN UNIVERSITY**

Progress report for Ph.d Candidates (From January 2020 to July 2020)

1. Name of the research scholar-**Anurag Bhosle** 

2. Enrollment number -1202**9**484

3. Discipline/ Faculty -Tourism

4. Name of the School-School of Tourism , Hospitality & Hotel Mgt

Uttarakhand Open University, Haldwani

5. Title of the Thesis-Analysis of satisfaction amongst Domestic

Tourist visiting Uttarakhand

# 6. Research activities performed in the last 6 months-

- 1. One of the best experience I have had to share time/ views and my experiences with my guide/ supervisors Dr. JS Tiwari and Dr. AK Singh
- 2. Review of Tourism policy of Uttarakhand
- 3. Reviewed the following research papers-
- a. Impact of seasonality in Tourism and sustainable development: A study on Nainital Town by Anil Kumar Tamta, Deptt of Tourism, Kumaon University, Nainital (Scholarly Research Journal for Interdisciplinary studies)
- b. More Important than ever: Measuring Tourist satisfaction, An article by Dr. Ying Wong, Griffith Institute of Tourism Research Report Services, Report no 10 June
- c. Tourism Sector in Uttrakhand: A brief overview after the State formation by Dr. Bharti Jaiswal, Additional Statistical Officer, Govt of Uttarakhand and Dr. Madhu Bisht, Asst. Prof Economics, Doon University, Dehradoon (International Journal of research and Economics and Social science (IJRESS)
- d. Uttarakhand Tourism Development Master Plan (2007 to 2022) Govt of India,

# 7. A brief on the progress made by the candidate

- 1. Reviewed various research papers on the related topics 2. Develop research tool based on the variable
- 3. Conducted Pilot study to establish validity and reliability of research tool.

4. Data was Analyzed and the result was positive

### 5. The following books have been studied-

- Research Design : Qualitative, Quantitative & Mixed method approaches by John W. Creswell.
- ii. Introducing Research Methodology: A beginners Guide to doing a research by Uwe Flick.

### 6. Conference/ Seminar/ Webinar attended in last 6 months

The Following Webinars attended during this period:

- 1. Attended a Webinar organized by Shubharti University, Meerut on "Change in Culinary skills and work environment post Pandemic"
- Attended a webinar on World Environment Day on "Bio- Diversity" on 5<sup>th</sup>
  June 2020 organized by School of Earth and Environment Science,
  Uttarakhand Open University.
- 3. Attended an International Webinar on "Understanding people Analytics in Corporate Strategy" organized by RKDF University, Ranchi.
- Attended a Covid 19 awareness and prevention program conducted by Apollo Medskills on 29<sup>th</sup> April 2020.
- Attended a certificate program on Covid 19 awareness and Management conducted by Madversity in partnership with NATHEALTH and FICCI on 29<sup>th</sup> April 2020.
- Participated in a certificate course on "Introduction to information Technology" by Uttarakhand University on 29<sup>th</sup> April 2020.
- 7. Attended a Webinar on "Quintessential Social Media Skills for Business students" organized by Prestige Institute of Management, Gwalior on 29<sup>th</sup> May 2020.
- Attended a certificate Program on "Ethics and Epedemics: Caring in the time of Covid 19" on May 31<sup>st</sup> 2020, organized by Harvard Medical school.
- 9. Attended a certificate course on , "Introduction to DTP" by Uttrakhand Open

  10. Posticio
- 10. Participated in an International Webinar in Understanding People Analytics in corporate strategy" organized by RKDF University, Ranchi on 1<sup>st</sup> June
- 11. Attended an online workshop conducted by School of Computer Science and IT, Uttarakhand Open University and CEMCA on "Technology to reach and teach the learners during Covid 19."

12. Attended a five days faculty Development Program (FDP) on "Back to Basics, Health, Happiness and Peace" organized by Swami Keshavanand Institute of Technology and Management, Jaipur.

### 7. Research papers presented in the last six months-

- Presented a paper on "Tourist satisfaction with respect to basic services provided at the destinations during Covid 19" in a National Conference organized by Sanskriti University, Mathura.
- Presented a paper on "Potential for development of Tourism in Kumaon Himalayas" in a National conference organized by KITM Khatima on 01st June 2020.

Signature of Candidate

DATE: 10/8/2020

Signature of Supervisor

Signature of Co-Supervisor

# **UTTARAKHAND OPEN UNIVERSITY**

Progress report for Ph.d Candidates (From July 2019 to December 2019)

Name of the research scholar-

**Anurag Bhosle** 

2. Enrollment number -

12029484

3. Discipline/Faculty -

Tourism

4. Name of the School-

School of Tourism , Hospitality & Hotel Mgt

Uttarakhand Open University, Haldwani

5. Title of the Thesis-

Analysis of satisfaction amongst Domestic

Tourist visiting Uttarakhand

### A. Research activities performed in the last 6 months-

- In the last 6 months I have gained and learned new skills in the area of research and also understood the technical aspects of various softwares used to analyse the data in the research specially after attending the webinars during lockdown
- I am thankful to the learned Prof. O.P. Kandari, Prof. R.C. Mishra, Prof. Girja pandey, Dr. J. S. Tiwari and Dr. Akhilesh Singh for enlightening my knowledge by providing me an opportunity to present myself in front of them during the RDC meeting.
- Happy that I got the chance to reconnect my old friends from Industry and academia while doing this research work.
- 4. Review of Tourism policy of Uttarakhand

## 5. Reviewed the following research papers-

- a. Perception of Tourist \* A case study of Uttarakhand by Prof. S.P. Bansal and Dr. Amit Gangotia (Internal journal of Hopitality and Tourism system vol: 3, issue 1, 2010
- b. An imperical study on induced Tourism in Nainital Town by prof. Tuhin Mukherjee and Dr. Amber Majumdar, Asst. Prof. Deptt of Business Administration, University of Kalyani, West Bengal (IOSR Journal of Business and Management)
- C. Development of Tourism and Tourism Industry in India: A case study of Uttrakhand by Nakajo Akhito, Asst. Prof. faculty of Education, Shizuoka University, Japan (Article, Journal of Urban and regional studies on contemporary India) 3(2): 1-12 (2017)
- d. Uttarakhand Tourism Development Master Plan (2007 to 2022) Govt of India, Govt of Uttrakhand, UNDP, WTO

# B. A brief on the progress made by the candidate

- 1. Reviewed various research papers on the related topics
- 2. Identification of variable and developing research tools on that basis.
- 3. The following books have been studied-
  - a. Research Methodology: A Step by Step Guide for Beginners by Ranjeet Kumar (Sage Publication)
  - Research Methodology: Methods & Techniques by C R Kothari & Gaurav Garg. (New age International Publishers)

### C. Conference/ Seminar/ Webinar attended in last 6 months

The Following Webinars attended during this period:

- Attended a certificate course on "Creating a Good research and Data Management plan by Research Academy".
- 2. Participated in a certificate program on "How to manage and publish your research data by Research Academy".

### D. Research papers presented in the last six months-

- Presented a paper on "Satisfaction of Tourists with special Reference to Ancillary Service Providers at Tourist Destinationd "in a National Conference organized by Royale College of Tourism and Hotel Management on World Tourism Day 27<sup>th</sup> September 2019.
- Presented a paper on "Tourism Policy of U.K: A critical review with respect to Tourist Satisfaction "in a National conference organized by Imperial Institute of Technology & Management, Haldwani on 01st October 2019.

#### E. Any other achievement-

- 1. Participated as a key note speaker in a webinar organized by Imperial Institute, Haldwani on "Increasing Demand of Professionals: Impacts on Global Tourism Industry"
- 2. Organized a Webinar as a convener on the topic "Current Situation due to Covid 19 and the Future Prospects in Hosptality Industry" on 13th May 2020

Signature of Candidate

DATE: 31-1-

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Signature of Co-Supervisor