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## **MTTM-401**

### **Airlines Ticketing and Cargo Operations**

Master of Tourism & Travel Management (MTTM)

4th Semester Examination, 2023 (June)

**Time : 2 Hours]**

**[Max. Marks : 35**

**Note :** This paper is of Thirty Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answer to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

### **SECTION–A**

#### **(Long Answer Type Questions)**

**Note :** Section 'A' contains Five (05) long answer type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.

(2×9½=19)

1. What is Air Transport? Discuss its features and significance.
2. Write the IATA 3-letter code of any 10 cities of your choice.
3. What do you understand by Flight Schedule? Differentiate between scheduled and non-scheduled airlines.
4. What are dangerous goods? Why dangerous goods are not allowed on passenger airlines?
5. How cargo goods are packed? Discuss the procedure of transportation of cargo goods through cargo airlines.

**SECTION-B**  
**(Short Answer Type Questions)**

**Note :** Section 'B' contains Eight (08) short answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only. (4×4=16)

1. What is time zone? Why its understanding is necessary for tourism professionals?
2. What are the different types of Airlines?
3. Write the IATA airline code of any five airlines of your choice.

4. Write a detailed note on different classes of domestic and international airlines.
  5. Which factors affect the airline's fares?
  6. How do online travel agents help people in booking airline tickets?
  7. Which organization regulates airline ticketing and cargo operations?
  8. Explain the role of IATA in the development of airline industry.
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