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Total Pages : 3

Roll No.

MTTM-301

Human Resource Management

Master of Tourism & Travel Management (MTTM)

3rd Semester Examination, 2023 (June)

Time : 2 Hours]

[Max. Marks : 35

Note : This paper is of Thirty Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answer to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

SECTION-A

(Long Answer Type Questions)

Note : Section 'A' contains Five (05) long answer type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.

(2×9½=19)

1. What is the organizational structure of HR Department in Tourism industry? Explain with the help of a case study.

2. What is Recruitment? Explain the methods of Recruitment.
3. Discuss the differences between training & development. What are the various types of training methods? Explain them.
4. What are the different motivational theories? Discuss their merits and demerits.
5. Explain Human Resource Policies and its benefits in detail.

SECTION-B

(Short Answer Type Questions)

Note : Section 'B' contains Eight (08) short answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only. (4×4=16)

1. What is the difference between HRM and HRD?
2. What are the Challenges of Human Resource Management?
3. Explain the process of Human Resource Planning.
4. Write a short note on Job Analysis.
5. Define Grievance. What are the important steps in grievance handling?

6. What is Compensation Management?
 7. Why HR Accounting and audit is necessary?
 8. What are the emerging trends in Human Resource Management?
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