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Total Pages: 3 Roll No.

MS-306

Industrial Relations

Master of Business Administration (MBA)
4th Semester Examination, 2023 (June)

Time: 2 Hours] Max. Marks: 70

Note: This paper is of Seventy (70) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein. Candidates should limit their answer to the questions on the given answer sheet. No additional (B) answer sheet will be issued.

SECTION-A (Long Answer Type Questions)

Note: Section 'A' contains Five (05) long answer type questions of Nineteen (19) marks each. Learners are required to answer any Two (02) questions only.

 $(2 \times 19 = 38)$

1. Explain the concept of Industrial Relations. What are the determinants of Industrial Relations?

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- 2. Discus the acts on Social Security Legislation.
- **3.** Explain what is Collective Bargaining. What are its advantages and disadvantages?
- **4.** Explain the concept of Industrial conflict. How it can be controlled?
- **5.** Elaborate on the nature of employee relations in the present scenario.

SECTION-B

(Short Answer Type Questions)

Note: Section 'B' contains Eight (08) short answer type questions of Eight (08) marks each. Learners are required to answer any Four (04) questions only. (4×8=32)

- **1.** What is meant by unemployment? Mention its types.
- **2.** What is absenteeism and indiscipline in context to an Industry?
- **3.** What is meant by unfair labour practice?
- **4.** What is an Inter Group conflict. How can it be tackled?

- **5.** How was flexile working hours affected the social life of workmen?
- **6.** Write a brief note on ILO (International Labour Organization)?
- **7.** Explain the structure of Industrial Relatives system.
- **8.** Write a note on impact of Globalisation on labour relations.