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Total Pages: 3 Roll No.

BTTM-303

Computer Applications in Tourism

Bachelor of Tourism & Travel Management (BTTM)

3rd Semester Examination, 2023 (June)

Time: 2 Hours] [Max. Marks: 35

Note: This paper is of Thirty Five (35) marks divided into two (02) Sections A and B. Attempt the questions contained in these sections according to the detailed instructions given therein.

SECTION-A

(Long Answer Type Questions)

Note: Section 'A' contains Five (05) long answer type questions of Nine and Half (9½) marks each. Learners are required to answer any Two (02) questions only.

 $(2 \times 9\frac{1}{2} = 19)$

1. Write a detailed note on uses of Computers in Travel & Tourism Industry.

- **2.** Define the concept of Computer Applications and also explain its uses in tourism industry.
- **3.** Discuss the role of search Engines in growth of Tourism industry.
- **4.** Define the significance of E-Commerce in Tourism and Travel industry.
- **5.** Discuss in detail about the need of online business and its setup.

SECTION-B

(Short Answer Type Questions)

Note: Section 'B' contains Eight (08) short answer type questions of Four (04) marks each. Learners are required to answer any Four (04) questions only. (4×4=16)

Write a short note on following.

- **1.** Difference between Computer Application software and System software.
- 2. MS Office.
- **3.** Galileo and Sabre.

- **4.** CRS for Rail Transport.
- **5.** Chatting significance in tourism industry.
- **6.** Online Trakel Agent.
- **7.** E-Marketing.
- **8.** Any two mobile applications used in tourism industry.