

**MTM-401/MTTM-401****Airlines Ticketing and Cargo Operations**

Master of Tourism and Travel Management

(MTM-12/MTTM-16/17)

Fourth Semester, Examination, 2017

**Time : 3 Hours****Max. Marks : 40**

**Note :** This paper is of **forty (40)** marks containing **three (03)** Sections A, B, C. Attempt the questions contained in these Sections according to the detailed instructions given therein.

**Section-A****(Long Answer Type Questions)**

**Note :** Section 'A' contains four (04) long answer type questions of nine and half ( $9\frac{1}{2}$ ) marks each. Learners are required to answer *two* (02) questions only.

1. What do you mean by Baggage Handling ? Give complete procedure of baggage handling in weight system and piece system.
2. Differentiate among GCR, CCR and SCR and give suitable example of each.
3. What is the requirement for cargo packing and labeling ? What is the procedure for clearance of imported and exported goods ?

4. Describe the various types of journeys with suitable examples. What are the rules for calculation/ construction for various types of journeys ?

### Section-B

#### (Short Answer Type Questions)

**Note :** Section 'B' contains eight (08) short answer type questions of four (04) marks each. Learners are required to answer *four* (04) questions only.

1. What do you mean by Freedoms of Air ? Describe in detail with examples.
2. (a) Write down the airport name of the following IATA codes :
  - GYD
  - TLV
  - IXJ
  - BBI
- (b) Write down the airline codes for the following :
  - Malindo Airways
  - Air China
  - Qatar Airways
  - Jet Airways
3. What is Visa ?
4. What is GMT ?
5. Describe various types of fare.
6. What is scheduled and non-scheduled Flight ?
7. Write a note on Global Indicators.
8. Make a list of dangerous goods in air cargo.

**Section-C****(Objective Type Questions)**

**Note :** Section 'C' contains ten (10) objective type questions of half ( $\frac{1}{2}$ ) mark each. All the questions of this Section are compulsory.

1. Airport code of Dehradun :
  - (a) DEL
  - (b) DED
  - (c) IXB
  - (d) DUB
  
2. DGCA stands for :
  - (a) Directorate General of Civil Aviation
  - (b) Directorate General of Civil Airlines
  - (c) Deputy General of Civil Aviation
  - (d) None of the above
  
3. ICAO founded in :
  - (a) 1947
  - (b) 1974
  - (c) 1940
  - (d) 1939
  
4. The Qantas Airlines belongs to which country ?
  - (a) Australia
  - (b) Russia
  - (c) Japan
  - (d) China

5. Where is Devi Ahilya Bai Holkar Airport ?
  - (a) Pune
  - (b) Indore
  - (c) Aurangabad
  - (d) Bhopal
6. TPM stands for .....
7. Headquarters of Lufthansa Airlines is situated in :
  - (a) Frankfurt
  - (b) Cologne
  - (c) Dusseldorf
  - (d) Belgium
8. Cargo insurance is also called Marine Cargo insurance.  
(True/False)
9. In types of journey OW stands for .....
10. What is the airport code of Bagdogra ?